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Notification for Walk-in-Interview

Engagement of 'Hospitality Monitors' on Contractual basis

IRCTC / South Central Zone

No.2025/IRCTC/HRD/SCZ/Rectt.-I/ Hospitality Monitors (Fixed Term Contract) **Dated 28-10-2025**

Indian Railway Catering & Tourism Corporation Ltd, A Public Sector Undertaking (Navratna) under the Ministry of Railways is conducting walk-In- Interview for Eligible and Qualified Hotel Management / Hospitality Professionals for engagement as **'Hospitality Monitors'** on Fixed Term Contract basis for a period of two (02) years initially and extendable for one (01) year based on requirement and satisfactory performance.

Name and Number of Posts	Mode of Selection	Remuneration	Educational Qualification	Experience	* Upper age limit as on 01.01.2025	Place of Posting
"Hospitality Monitors" **46*** posts [Reservation as per Govt. of India policy]	Walk -in Interview	Total CTC: Rs 30,000/- per month (incl. Statutory deductions) and other allowances as applicable.	**(1)** Full time B.Sc. in Hospitality and Hotel Administration from a Central or State institute of Hotel Management (CIHM/ SIHM/PIHM) affiliated to National Council of Hotel Management and Catering Technology (NCHM&CT)/ UGC/ AICTE/ Government of India. **(2)** BBA/MBA (Culinary Arts) from Indian Culinary Institutes under Ministry of Tourism. **(3)** B.Sc. Hotel Management and Catering Science from Government recognized Universities affiliated to UGC/AICTE/Government of India/State Government. **(4)** M.B.A (Tourism and Hotel Management) from Government recognized Universities affiliated UGC/ AICTE/ Government of India/ State Government.	Candidates with minimum of 02 years' experience in the relevant field will only be eligible to apply	28years for UR. Age relaxation will be given to SC/ ST/ OBC/ PwBD / Ex-Serviceman applicants as per Government guidelines. Upper age is relaxable by 5 years for SC/ST applicants, by 3 years for OBC applicants and by 10 years for PwBD applicants. Ex-Service Men - Up to the extent of service rendered in defence plus 3 yrs.	The selected candidates may be posted in Andhra Pradesh, Telangana, Maharashtra Odisha, & Chhattisgarh. However, candidates may be deployed/ posted anywhere in India at the discretion of IRCTC.

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Selection Process:

Candidates are requested to fill in the application form (attached along with this notification) duly completing in all respects. The completed application form has to be submitted at the venue of the interview for verification along with original documents, one set of attested copies of requisite documents and two recent passport size photographs. Interview will be conducted and based on the credentials & performance in the personal interview the candidates will be shortlisted. The offer of engagement shall be issued to the suitable candidates in the order of merit and based on number of vacancies, subject to verification of antecedents. In addition to 46 shortlisted candidates, names of 46 candidates will also be placed on Reserve Panel.

Medical fitness:

The engagement will be subject to your being found fit in the medical test prescribed for the post for which you will have to undergo pre-employment medical examination and your continuation will also be subject to your remaining medically fit.

Remuneration and other allowance:

- **CTC:** Rs 30,000/- per month (incl. of Statutory Deductions)
- **Daily Allowance:** Rs 350/- per day for on-duty on-board in train (s) (100% for more than 12 hours, 70% for 6 to 12hours, and 30% and less than 6 hours)
- **Lodging Charges:** Rs.240/- only if night stay is involved at outstation.
- **National Holiday Allowance (NHA)**: Rs 384/- per National Holiday (if worked).
- **Medical Insurance:** Rs. 1,400/- per month (up to 35 yrs) Rs 2,000/- per month (36 – 50 yrs). Reimbursement subject to submission of valid documents)

Scope of work:

1. Responsible for the supervision and monitoring of food production, quality & services in nominated mobile catering units (Vande Bharat Trains / Mail / Express trains/ TSVs) / Tourist Trains /Bharat Gaurav Trains etc.
2. Responsible for the supervision and monitoring of food production and quality in nominated static catering units / Base Kitchens / Cluster Kitchens as well as kitchens where supply of meal being made to Vande Bharat Trains etc.
3. Responsible for ensuring the working of equipment`s and proper pest control and ensure proper cleaning of the mini pantry and pantry by the service provider staff before completion of each round trip.
4. The nature of duty will also require movement in trains (All over India).
5. To ensure compliance of company policies and standard hospitality procedures/practices.
6. To ensure proper man-power & materials for nominated mobile/static catering units.
7. To resolve customer/passenger care related issues and effective Complaint management.
8. To collect feedback, its analysis and course correction.
9. To ensure statutory compliance / regulations as applicable.
10. To supervise & educate the staff in efficient upkeep of equipment's and devices.
11. To co-ordinate with various departments, offices, business partners.

** The list is only tentative and the candidates will be assigned duties from time-to-time as per extant guidelines.*

General Information:

a) This engagement is purely fixed Term contract in nature and will not entitle any candidate to claim for regular/permanent employment in IRCTC.

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b) The engagement in IRCTC will remain provisional till the satisfactory verification of antecedents by the appropriate authorities. If any information furnished by you in your application for engagement is found to be false or incorrect at any time during your service in IRCTC, or if you are found to have wilfully suppressed any material information, your contract for engagement is liable to be terminated without any notice or compensation in lieu thereof. The Corporation will be at liberty to take such action, as deemed necessary in such case.

c) The contract is liable to be terminated by giving one month notice by either side.

d) If performance during contract period is not found satisfactory the contract may be terminated by providing 15 days' notice.

e) Only Indian Nationals are eligible to apply.

f) Those working in Govt. / PSUs may apply through proper channel or submit NOC at the time of Interview or should submit proper relieving letter from present employer in the event of selection in IRCTC.

g) IRCTC reserves the right to cancel/ amend the advertisement and/or the selection process at any time without prior notice.

h) The number of vacancies to be filled (including Reserve Panel) may increase or decrease depending on the requirement of IRCTC at the time of engagement or as per CO guidelines issued from time to time.

i) Candidates should ensure that they fulfil the eligibility criteria prescribed for the post they have applied. In case it is found at any stage of selection process or even after engagement that the candidate has furnished false or incorrect information or suppressed any relevant information/ material facts or does not full fill the criteria, his / her candidature / services will be summarily terminated.

j) The selected candidate(s) have to furnish security deposit of Rs. 25,000 in the form of Demand-Draft. The contractual staff shall be required to complete a minimum service period of one year failing which the SD amount is liable to be forfeited.

k) No TA/DA will be paid to the candidates for attending the walk-in interview.

l) Knowledge of computer (MS Office), preparation of reports is desirable.

m) Ability to solve problems and to make rational decisions.

Place/ Date of walk-in-Interview:

IRCTC, South Central Zone Zonal Office **1st Floor, Oxford Plaza, Sarojini Devi Road** **Secunderabad – 500 003**	**13-11-2025 and 14-11-2025**

Note: In case of extension of interview date, candidates will have to arrange their own stay and food.

n) **Any corrigendum/clarifications to this notification (incl. Date & Place of interview), if necessary, will be uploaded on IRCTC website (www.irctc.com) only and no separate press coverage will be given in the newspaper.**

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Photo

Proforma for submission of application for engagement as 'Hospitality Monitors' on 'Fixed Term Contract' in IRCTC/SCZ

Ref.: Notification No. 2025/IRCTC/HRD/SCZ/Rectt.-I/ Hospitality Monitors ((Fixed Term Contract) dated 28-10-2025.

1	Name of the Applicant				
2	Father/Spouse Name				
3	Category (SC/ST/OBC-NCL/PwBD/EWS/Ex.SM) *(Enclose self-attested copy of latest Certificate issued by competent authority in support of claim)*				
4	Present Address				
	Landline/Mobile No.				
	Email ID				
5	Permanent Address				
6	Date of Birth& Age (as on 01.01.2025)				
7	Gender				
8	Marital Status				
9	Aadhaar number				
10	Professional/Technical/Educational Qualification: (Enclose self-attested copies)				
S. No	**Name of the Graduate / PG degree (s) Passed**	**Duration & (Full time / Part time / distance), Year of Passing**	**% marks**	**Institution/ University**	
a.	10th				
b.	12th				
C.	Graduation				
d.	Post Graduation				
11	Particulars of Post Qualification Experience				
S No	**Organisation**	**Post Held & Scale/ pay drawn**	**Period: From-To**	**Experience (Yrs - Mths)**	**Job description /Responsibility areas**
1					
2					
12	Languages Known	Speak			
		Write			
13	Document to be attached **a)** Proof of educational Qualification **(Certificate & Marksheets)** **b)** Proof of experience **c)** Proof of Date of Birth **(10th Certificate)** **d)** Proof of Category (SC/ST/OBC*/PwBD/EWS/Ex.SM) *OBC-NCL- Should submit OBC-NCL certificate in the format prescribed by Govt. of India **e)** Others (pl. Specify)				

The above information is true to the best of my knowledge and belief. My candidature will be rejected, if any information given above is found to be incorrect/ incomplete or false.

Place:

Date: **(Signature)**

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OBC (NON-CREAMY LAYER) CERTIFICATE

(FORM OF CERTIFICATE TO BE PRODUCED BY OTHER BACKWARD CLASSES APPLYING FOR APPOINTMENT TO POST UNDER THE GOVERNMENT OF INDIA)

This is to certify that Shri / Smt. / Kum.*..... son/daughter* of Shri..... of Village/Town ..... District..... in ..... State belongs to..... community which is recognized as Backward Class under : (indicate the Sub Caste above)

1) Resolution No.12011/68/93-BCC@dated 10th September 1993, published in the Gazette of India - Extraordinary-part 1, Section 1, No.186, dated 13th September 1993.
2) Resolution No.12011/9/94-BCC, dated 19th October 1994, published in the Gazette of India - Extraordinary-part 1, Section 1, No.163, dated 20th October 1994.
3) Resolution No.12011/7/95-BCC, dated 24th May 1995, published in the Gazette of India - Extraordinary-part 1, Section 1, No.88, dated 25th May 1995.
4) Resolution No.12011/44/96-BCC, dated 6th December 1996, published in the Gazette of India - Extraordinary-part 1, Section 1, No.210, dated 11th December 1996.
5) Resolution No.12011/68/93-BCC, published in the Gazette of India - Extraordinary-No. 129, dated the 8th July 1997.
6) Resolution No.12011/12/96-BCC, published in the Gazette of India - Extraordinary-No. 164, dated the 1st September 1997.
7) Resolution No.12011/99/94-BCC, published in the Gazette of India - Extraordinary-No. 236, dated the 11th December 1997.
8) Resolution No.12011/13/97-BCC, published in the Gazette of India - Extraordinary-No. 239, dated the 3rd December 1997.
9) Resolution No.12011/12/96-BCC, published in the Gazette of India - Extraordinary-No. 166, dated the 3rd August 1998.
10) Resolution No.12011/68/93-BCC, published in the Gazette of India - Extraordinary-No. 171, dated the 6th August 1998.
11) Resolution No.12011/68/98-BCC, published in the Gazette of India - Extraordinary-No. 241, dated the 27th October 1999.
12) Resolution No.12011/88/98-BCC, published in the Gazette of India - Extraordinary-No. 270, dated the 6th December 1999.
13) Resolution No.12011/36/99-BCC, published in the Gazette of India - Extraordinary-No. 71, dated the 4th April 2000.

Shri/Smt./Kum* _____ and/or his/her family ordinarily reside(s) in the_____ District of the _____ State. This is also to certify that he/she does not belong to the persons/sections (Creamy Layer) mentioned in column 3 (of the Schedule to the Government of India, Department of Personnel & Training OM No.36012/22/93-Estt (SCT), dated 8.9.1993) and modified vide Government of India, Department of Personnel and Training O.M. No. 36033/3/2004-Estt. (Res) dated 09.03.2004.

Place:

Date: *Signature of Issuing Authority with seal of office*

*Strike out whichever is not applicable

NB: (a) The term 'ordinarily' used here will have the same meaning as in section 20 of the Representation of Peoples Act 1950.
(b) The Authorities competent to issue caste certificates are indicated below :
(i) District Magistrate / Additional Magistrate/ Collector / Deputy Commissioner / Additional Deputy Commissioner/ Deputy Collector / 1st class Stipendiary Magistrate/ Sub-Divisional Magistrate/ Taluk Magistrate / Executive Magistrate/ Extra Assistant Commissioner (not below the rank of 1st class Stipendiary Magistrate). (ii) Chief Presidency Magistrate/ Additional Chief Presidency Magistrate / Presidency Magistrate (iii) Revenue officer not below the rank of Tahsildar, and (iv) Sub-Divisional Officer of the area where the Candidate and or his family resides.